



TCl Investment Group, Inc.

New Account Application Package

Thank you for your interest in becoming a reseller of Grattan Fastening Products. Please complete this page and the documents contained within.

Company Name: \_\_\_\_\_

Grattan Sales Representative: \_\_\_\_\_

Please return the following items:

- Credit Application
- Sellers Permit
- Resale Card
- Web Access Setup Form
- Signed Terms and Conditions of Sale

**Send**

Attn: Eva Chang  
Email: eva\_chang@tachen.com  
Fax: 562-808-8127  
Address: 12825 Carmenita Rd.  
Santa Fe Springs, CA 90670

We submit this information for the purpose of purchasing merchandise on credit. The undersigned confirms the accuracy and correctness of this information.

Name of Company			When Established			
Address			Business Phone			
City	State	Zip	Residence Phone			
Real Estate Owned			Driver's License			
City			State			
Address where Equipment is to be located			Are premises leased? <input type="checkbox"/>		Owned? <input type="checkbox"/>	
Landlord's Name & Address						
Type of Business			Federal Tax #		Sales Tax Exempt / Resale #	
Annual Sales: \$		Number of Employees:		D&B Number:		
<input type="checkbox"/> Partnership <input type="checkbox"/> Corporation	<input type="checkbox"/> Sole Proprietorship	President's Name		Vice President's Name		
HOME OFFICE LOCATION <input type="checkbox"/> Same as above <input type="checkbox"/> Other (Complete Address)						
Owner(s) Name		Title	Residence Address (Street, City, State, Zip)		Social Security	
1.						
2.						
NAME OF BANK AND ADDRESS			Account Number		Phone Number	
Checking						
Saving						
Trade References	1. Name	Street and Number	City & State	Zip	Phone #	Fax #
	2. Name	Street and Number	City & State	Zip	Phone #	Fax #
	3. Name	Street and Number	City & State	Zip	Phone #	Fax #
Companies from whom you are borrowing monies	1. Name	Branch	City & State	Zip	Phone #	Fax #
	2. Name	Branch	City & State	Zip	Phone #	Fax #
<p>By signing this application, I authorize (your company) or its agency to investigate my personal credit and financial records. As part of such investigation, I authorize (your company) to request and obtain consumer credit reports on me in connection with the opening, monitoring, renewal and extension of this and other accounts with (your company) to share the information received from my consumer credit report with (your company's) parent, subsidiaries and affiliates (and others if applicable). If I request, you will tell me whether my consumer credit report was requested and if so the name and address of the consumer credit agency that furnished the report.</p> <p>Any misrepresentation in this application will be considered evidence of a fraud, since this information is the basis of the granting of credit. As an inducement to grant credit, the undersigned warrants that the information submitted is true and correct. Your authorized to investigate the credit references listed</p>						
ANTICIPATED AMOUNT OF MONTHLY PURCHASES: \$ _____			DATE _____			
			SIGNED _____			
			PRINT _____			
			TITLE _____			

## Questionnaire

1. How did you learn about us? \_\_\_\_\_

2. How many locations do you have that purchase fasteners? \_\_\_\_\_

3. Whom have you purchased fasteners from in the past? \_\_\_\_\_

4. Do you re-sale fasteners? Yes or No: \_\_\_\_\_

If yes: How do you sell your fasteners? Warehouse Distribution / Brick & Mortar Retail / Online / Mobile Service / Home Based (please circle all that apply)

Please remember to fax or email a copy of your resale certificate to 626-334-7218 or chris@grattanproducts.com

5. Are you a member of a co-op? Ace Hardware \_\_\_ DoItBest \_\_\_ TruValue \_\_\_ Orgill \_\_\_ Other \_\_\_\_\_

If yes, what is your co-op store Id number? \_\_\_\_\_

If yes, do you prefer to be billed through your co-op? Yes or No (circle one)

6. Are you a member of an industry trade group? If so which one(s): \_\_\_\_\_

7. What industries or trades are your customer's niche(s)? (please circle all that apply)

Aerospace / Automotive / Carpenter or Cabinet Manufacturer / City Bid Projects / Distributors / DIY End Users / General Construction / Electrical / Government Agency Bid Projects / General Hardware / Home Builder (tract homes) / Home Builder (custom homes) / General Industrial Use / General Building Maintenance / General Manufacturing / General Marine Use / Recreational Vehicle or Boat Manufacturing / Mobile Home Manufacturing

Other: \_\_\_\_\_

**We need to know where to send Invoices, Statements and other information related to your account, please choose your preference below:**

Please check this box if you decline to receive paperless electronic Invoices / Statements.

### Invoices

Contact Name: \_\_\_\_\_

Contact Title: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### Statements

Contact Name: \_\_\_\_\_

Contact Title: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### Payment Reminders

Contact Name: \_\_\_\_\_

Contact Title: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### Order Confirmations / Order Tracking Details

Contact Name: \_\_\_\_\_

Contact Title: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

## California Resale Certificate

**I HEREBY CERTIFY:**

1. I hold valid seller's permit number: \_\_\_\_\_

2. I am engaged in the business of selling the following type of tangible personal property:

\_\_\_\_\_

3. This certificate is for the purchase from TCI Investment Group, Inc. / Grattan Fastening Products of the item(s) I have listed in paragraph 5 below. [Vendor's name]

4. I will resell the item(s) listed in paragraph 5, which I am purchasing under this resale certificate in the form of tangible personal property in the regular course of my business operations, and I will do so prior to making any use of the item(s) other than demonstration and display while holding the item(s) for sale in the regular course of my business. I understand that if I use the item(s) purchased under this certificate in any manner other than as just described, I will owe use tax based on each item's purchase price or as otherwise provided by law.

5. Description of property to be purchased for resale:

Fasteners (nuts, bolts and screws)

6. I have read and understand the following:

**For Your Information:** A person may be guilty of a misdemeanor under Revenue and Taxation Code section 6094.5 if the purchaser knows at the time of purchase that he or she will not resell the purchased item prior to any use (other than retention, demonstration, or display while holding it for resale) and he or she furnishes a resale certificate to avoid payment to the seller of an amount as tax. Additionally, a person misusing a resale certificate for personal gain or to evade the payment of tax is liable, for each purchase, for the tax that would have been due, plus a penalty of 10 percent of the tax or \$500, whichever is more.

NAME OF PURCHASER

\_\_\_\_\_

SIGNATURE OF PURCHASER, PURCHASER'S EMPLOYEE OR AUTHORIZED REPRESENTATIVE



PRINTED NAME OF PERSON SIGNING

TITLE

ADDRESS OF PURCHASER

\_\_\_\_\_

TELEPHONE NUMBER

( )

DATE



## Web Access Setup

This information is used to setup online account access

Reseller Portal: [www.grattanfasteners.com](http://www.grattanfasteners.com)

Access 24 hours a day to place orders and manage your account.

You may have as many users setup, as you'd like – simply copy this form and fill out for each user.

Company Name: \_\_\_\_\_

Location City: \_\_\_\_\_

User First Name: \_\_\_\_\_

User Last Name: \_\_\_\_\_

User Title: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Password: \_\_\_\_\_

Please remember to include this form in your new account application

If you are an existing customer please send

Attn: Randy Gohn – [rgohn@grattanproducts.com](mailto:rgohn@grattanproducts.com) or fax to 626-468-9513



## Terms and Conditions

The terms and conditions of this document shall constitute the entire agreement for the purchase and sale of products to purchaser. Acceptance made expressly conditional upon purchaser's assent to these terms which may differ from, vary, or be in addition to the terms in buyer's purchase order or request for quotation. Any varying, differing, or additional terms and conditions contained in the purchaser's purchase order or request for quotation shall not be binding upon TCI Investment Group, Inc.

### Open Account

An approved credit application and resale card must be on file with our office before open account shipments can be made. Otherwise, orders will ship Cash In Advance or C.O.D. at our discretion. All C.O.D fees are the responsibility of the purchaser.

### Terms

Purchaser agrees to pay for all purchases within invoiced terms.

All payment terms are defined per invoice. If discount day terms are granted, discount is only valid if payment is received within the days granted. If an unearned discount is taken and payment received late, the unearned discount will remain as an open balance due.

New orders or back-orders will be held without shipment if account is on credit hold for an unpaid balance, if authorized credit limit is exceeded, or if credit approval authorization from a co-op cannot be obtained.

A \$25 Non-Sufficient Fund (NSF) fee will be charged for each returned check. Account may be closed and sent to collections if one or more check is returned for non-sufficient funds.

### Minimum Order

We take pride in filling any size order, no matter how small. There is no minimum order on any of the items we stock.

### Prices

Prices are subject to change without advance notice. All items will be invoiced at catalog price less applicable discounts.

### Quotes

Price quotations remain in effect for 10 days from day of quotation unless otherwise stated in writing.

### Special Orders

Items not contained within our catalog or website are considered to be non-stock items. Non-stock material is quoted net. Standard discounts and freight policies do not apply, nor contribute to invoice total for prepaid allowance. All non-stock material is non-returnable and non-cancelable. All non-stock orders will be shipped in accordance with quoted lead times at the industry + or - 10% of the order quantity. Customer is liable for the entire order quantity.

### Returns

No returns will be accepted without prior approval. Material must have been purchased within 30 days preceding the request to return such material. An RMA number must be issued and a return authorization form must accompany material and be prepaid back to our warehouse. A 20% restocking and/or 20% repackaging charge may apply. All returns will be credited to your account. We do not issue refunds. An automatic 20% restocking charge will be applied if original invoice number is not supplied. Non-stock, special order, discontinued or modified parts are not returnable.

### Shortages

Our customer service department must be notified within 5 business days of order receipt, if there are any shortages, damaged material or discrepancies. No claims will be honored after the grace period.

## Back Orders

Back-orders are only available on cataloged items and only upon request on an order by order basis.

## Freight

Prepaid freight allowances shown below apply to invoice totals of cataloged items only. Non-stock items do not contribute to invoice total for the prepaid allowances shown below. All shipments are sent at the discretion of Grattan. Orders totaling less than the amounts shown below are subject to freight charges:

\$450 or more prepaid within California.

\$750 or more prepaid within AZ, NV, UT and ID.

\$1,000 prepaid to all other states within the continental United States.

\$1,500 prepaid to Hawaii and Alaska.

As economic circumstances dictate, a fuel surcharge may be assessed in addition to freight on all orders.

## Collections

Any and all costs resulting from or incurred in connection with the collection of any monies due from the buyer, including court costs, appellate court costs and reasonable attorney's fees will be the responsibility of the buyer.

## Taxes

All applicable federal, state, or local sales, use, occupational or excise taxes are the responsibility of the purchaser and shall be in addition to the price or prices stated. Grattan shall have the right to invoice separately any such tax which may be imposed at a later time. Applicable tax exemption certificates (resale cards) must be on file and accompany any order to which the same applies.

## Privacy

Grattan Fastening Products does not sell nor rent customer information. Transactions made online at [www.grattanfasteners.com](http://www.grattanfasteners.com) are secured using a secure SSL certificate.

## Liability

All goods returned to and accepted by Grattan as defective or incorrect, shall be replaced or credited in full. No claim made hereunder by the Purchaser, whether as to goods delivered for non-delivery, shall be created than the original purchase price of the goods in respect of which such claim is made.

## Warranty

**TCl Investment Group, Inc. makes no warranty of fitness for purpose of merchantability and no other warranty, oral or written, expressed or implied, except as specifically set forth herein.**

## Acceptance

As an authorized signing officer of the company named below. I hereby acknowledge and agree to all terms and conditions stated above.

Company Name: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_